

# TOP FAQs

## Why should I choose Ten Pin Alley over the competition?

This is a really great question. It's also a very difficult one to answer. Sure, we could list a variety of reasons why we think we're so great, but ultimately it's not about us. It's about you.

You can rest assured that we will provide a fun, safe and entertaining experience for your family and guide you through the planning process which will result in a memorable party for you, your child and their friends.



Ten Pin Alley  
5499 Ten Pin Alley  
Hilliard, 43026  
614-876-2475 TenPinAlley.com

## Can we bring in our own cake/cupcakes or cookies?

Yes, store bought cake, cupcakes or cookies are permitted. However, no other outside food or beverage is permitted.

## Is gratuity included?

Gratuity is not included in the package prices, however a 20% gratuity is included on your final bill.

## How early can we arrive for the party?

You may arrive 15 minutes early. If you arrive any earlier we cannot guarantee that your room or table will be ready as we may still be cleaning from previous parties.

## Do you have invitations?

Yes! Feel free to download, print and use as many as needed.

## How much pizza do the kids get?

Each child receives 2 slices of pizza.

## Can the adults bowl?

Of course! However, these packages are based on the kids only. If the adults wish to bowl they may do so at standard retail rates and space is based on availability.

## Can I decorate our area?

Yes. Table cloths and other small themed items are permitted. We ask that you do not use anything that may adhere to, damage or leave marks on the property. Balloons may be permitted with restrictions. Please inquire about balloons when booking.

## Does my party have a schedule?

Yes, each activity is carefully timed out and scheduled to take other parties and events into consideration. We recommend instructing the other parents to arrive as close to 'on time' as possible (we know, right?), as some activities may start whether or not everyone is present.

## BONUS FAQ!

While not asked too often, it does come up from time to time (especially the day of the event), but we feel it's important enough to include....

## Can we add time or extra activities to our party?

If you think your kids would like another round of laser tag or more time bowling, please inquire at the beginning stages of your party planning. If asked the day of your party, we're afraid there isn't much we can do due to the schedule. We can add more to game cards, but an extra laser tag mission or additional time on the lanes could disrupt other parties scheduled that day.